**CHC42021M Certificate IV in Community Services**

# Modification History

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| Release | Comments |
| Release 1 | This version released with CHC Community Services Training Package Version 11.  *CHC42021M Certificate IV in Community Services* supersedes and is not equivalent to *CHC42021 Certificate IV in Community Services*  Major changes to core and elective units of competency. |

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| **Qualification code**  **DRAFT**  *Mandatory field* | CHC42021M |
| **Qualification title**  *Mandatory field* | Certificate IV in Community Services |
| **Qualification description**  *Mandatory field* | This qualification prepares individuals for community services roles, enabling them to deliver person-centred support to individuals and/or groups. Work may include support, advocacy or interventions to individuals, groups or communities across a range of services.  Work is largely autonomous within established parameters and organisational policies.  The skills in this qualification must be applied in accordance with Commonwealth and State or Territory legislation, Australian standards and industry codes of practice. |
| **Foundation skills outcomes**  *Mandatory field* | The foundation skills outcomes implicit in this qualification are outlined in the below bar chart.    Note: Some elective units require higher foundation skills levels. Please refer to the Companion Volume Implementation Guide for more information. |
| **Entry requirements**  *Optional field* | N/A |
| **Qualification mapping information**  *Mandatory field* | *CHC42021M Certificate IV in Community Services* supersedes and is not equivalent to *CHC42021 Certificate IV in Community Services* |
| **Packaging Rules**  **DRAFT** | Total number of units = 15   * 10 core units * 5 elective units, consisting of: * at least 3 units from the electives listed below * up to 2 units from the electives listed below, any endorsed Training Packages or accredited courses – these units must be relevant to the work outcome   All electives chosen must contribute to a valid, industry-supported vocational outcome.    \*Indicates proposed draft title – subject to further consultation  M indicates proposed major changes  X indicates cross sector   |  |  | | --- | --- | | **Core Units** | | | *CHCADV001* | *Facilitate the interests and rights of clients* | | *CHCCCS016M* | *Respond to client needs* | | *CHCCOM002M* | *Use communication to build relationships* | | *CHCDFV001M* | *\*Identify and respond to family, domestic and/or sexual violence* | | *CHCDIV001M* | *Work with diverse people* | | *CHCDIV002M* | *\*Support culturally responsive practices with Aboriginal and/or Torres Strait Islander peoples* | | *CHCMHS007* | *Work effectively in trauma-informed care* | | *CHCLEG001* | *Work legally and ethically* | | *HLTWHS002* | *Follow safe work practices for direct client care* | | *HLTWHS006* | *Manage personal stressors in the work environment* |      |  |  | | --- | --- | | **Elective Units** | | | *BSBLDR301* | *Support effective workplace relationships* | | *BSBSTR301* | *Contribute to continuous improvement* | | *BSBWRT411* | *Write complex documents* | | *CHCADV002M* | *Provide advocacy and representation services* | | *CHCADV003* | *Represent clients in court* | | *CHCAOD001* | *Work in an alcohol and other drugs context* | | *CHCAOD002M* | *\*Work with people who are intoxicated* | | *CHCAOD003* | *Provide needle and syringe services* | | *CHCAOD004M*  **DRAFT** | *\*Assess needs of people with alcohol and other drugs challenges* | | *CHCAOD005* | *Provide alcohol and other drugs withdrawal services* | | *CHCCCS001* | *Address the needs of people with chronic disease* | | *CHCCCS003M* | *\*Increase the safety of people at risk of suicide* | | *CHCCCS004M* | *Assess co-existing needs* | | *CHCCCS006* | *Facilitate individual service planning and delivery* | | *CHCCCS009M* | *Facilitate responsible behaviour* | | *CHCCCS010M* | *Maintain a high standard of service* | | *CHCCCS014* | *Provide brief interventions* | | *CHCCCS017* | *Provide loss and grief support* | | *CHCCCS018* | *Provide suicide bereavement support* | | *CHCCCS019* | *Recognise and respond to crisis situations* | | *CHCCCS020M* | *Respond effectively to behaviours of concern* | | *CHCCCS026* | *Transport individuals* | | *CHCCCS028M* | *\*Provide person-centred support to people in crisis* | | *CHCCCS030* | *Determine and respond to carer needs* | | *CHCCCS033* | *Identify and report abuse* | | *CHCCCS037M* | *Visit client residence* | | *CHCCCS038* | *Facilitate the empowerment of people receiving support* | | *CHCCDE019* | *Work within a community development framework* | | *CHCCDE020* | *Implement participation and engagement strategies* | | *CHCCDE021* | *Develop and* support community *resources* | | *CHCCDE022* | *Work to empower Aboriginal and/or Torres Strait Islander communities* | | *CHCCDE023* | *Develop and provide community projects* | | *CHCCOM001M* | *Provide first point of contact* | | *CHCCSM009* | *Facilitate goal-directed planning* | | *CHCCSM010* | *Implement case management practice* | | *CHCCSM017* | *Facilitate and review case management* | | *CHCDEV004M* | *Confirm developmental status* | | *CHCDFV002M* | *\*Support children and young people experiencing family, domestic and/or sexual violence* | | *CHCDFV003M* | *\*Promote community awareness of family, domestic and/or sexual violence* | | *CHCDFVXXX*  **DRAFT** | *Provide family, domestic and/or sexual violence support to communities* | | *CHCDIS011* | *Contribute to ongoing skills development using a strengths-based approach* | | *CHCDIS014* | *Develop and use strategies for communication with augmentative and alternative communication systems* | | *CHCDIS017* | *Facilitate community participation and social inclusion* | | *CHCDIS019* | *Provide person-centred services to people with disability with complex needs* | | *CHCDIV002M* | *\*Support culturally responsive practices with Aboriginal and/or Torres Strait Islander peoples* | | *CHCEDU003* | *Provide sexual and reproductive health information to clients* | | *CHCEDU005* | *Work with clients to identify financial literacy education needs* | | *CHCEDU006* | *Improve clients’ fundamental financial literacy skills* | | *CHCEDU007M* | *\*Provide education on consumer credit and debt* | | *CHCEDU009* | *Provide parenting, health and well-being education* | | *CHCEDU010* | *Prepare and evaluate relationship education programs* | | *CHCEDU011* | *Work with parents or carers of very young children* | | *CHCEDU012* | *Facilitate couple processes in group work* | | *CHCFAM003* | *Support people to improve relationships* | | *CHCFAM004* | *Facilitate changeovers* | | *CHCFAM005* | *Facilitate and monitor contact* | | *CHCFAM006* | *Assist families to self-manage contact* | | *CHCFAM009M* | *Facilitate family intervention strategies* | | *CHCFAM010* | *Provide intervention support to families* | | *CHCGMB001* | *Assess the needs of clients with problem gambling issues* | | *CHCGRP002* | *Plan and conduct group activities* | | *CHCGRP003* | *Plan, facilitate and review psycho-educational groups* | | *CHCGRP004* | *Deliver structured programs* | | *CHCINM002* | *Meet community information needs* | | *CHCLEG002* | *Interpret and use legal information* | | *CHCLLN001*  **DRAFT** | *Respond to client language, literacy and numeracy needs* | | *CHCMED004* | *Prepare for mediation* | | *CHCMED005* | *Facilitate mediation* | | *CHCMED006M* | *Consolidate and conclude mediation* | | *CHCMGT005* | *Facilitate workplace debriefing and support processes* | | *CHCMGT006* | *Coordinate client directed services* | | *CHCMHS001M* | *\*Work with people with mental health challenges* | | *CHCMHS003* | *Provide recovery -oriented mental health services* | | *CHCMHS008M* | *\*Develop self-advocacy skills in others* | | *CHCMHS011M* | *\*Explore and promote social, emotional and physical wellbeing* | | *CHCPAL003* | *Deliver care services using a palliative approach* | | *CHCPAL004* | *Contribute to planning and implementation of care services using a palliative approach* | | *CHCPAS003* | *Plan for the provision of pastoral and spiritual care* | | *CHCPAS004* | *Provide pastoral and spiritual care* | | *CHCPRP001* | *Develop and maintain networks and collaborative partnerships* | | *CHCPRP003* | *Reflect on and improve own professional practice* | | *CHCPRP005* | *Engage with health professionals and the health system* | | *CHCPRT025* | *Identify and report children and young people at risk* | | *CHCPRT026* | *Support the rights and safety of children and young people* | | *CHCPRT027* | *Work collaboratively to maintain an environment safe for children and young people* | | *CHCSET003* | *Work with forced migrants* | | *CHCSET004* | *Undertake bicultural work with forced migrants in Australia* | | *CHCSOH013* | *Work with people experiencing or at risk of homelessness* | | *CHCSOH014* | *Manage and maintain tenancy agreements and services* | | *CHCSOH021* | *Work with clients within the social housing system* | | *CHCVOL002*  **DRAFT** | *Lead volunteer teams* | | *CHCVOL003* | *Recruit, induct and support volunteers* | | *CHCVOL004* | *Manage volunteer workforce development* | | *CHCYTH013* | *Engage respectfully with young people* | | *CHCYTH014* | *Work effectively with young people in the youth work context* | | *CHCYTH015* | *Support young people to create opportunities in their lives* | | *HLTAID011* | *Provide first aid* | | *HLTHPS006* | *Assist clients with medication* | | *PSPGEN124* | *Provide workplace coaching* | | *PSPLAN003* | *Source information on Deaf culture, and communicate according to Deaf protocol* | | *TLIC0031* | *Apply low risk car driving behaviours* | |

